



Frequently Asked Questions:

1. Is the hourly pricing for before/after care the same whether you use one or both? Yes. \$3.50 per hour for a full hour and or any part of an hour. Flat fees are available for a locked-in discounted rate of \$40 for before care, \$40 for after care or \$75 for both before and after care.

2. In the event of inclement weather which causes Northmont City Schools to be closed or delayed, will YMCA also be closed? No, for inclement weather cancellations (calamity days), the YMCA will continue providing care at the Kleptz Early Learning Center. Children must be picked up within 1 hour of a cancellation from your neighborhood school and transported to the Kleptz Early Learning Center if full day care is needed on a calamity day. Transportation is the responsibility of the parent. Calamity day care priority is given to flat fee participants.

3. In the event of a 2 hour delay or early release, how will that affect YMCA's schedule? The YMCA will continue to provide care during the normal operating hours of 6:30 am – start of the school day and will resume providing care at the end of the school day until 6:00 pm even for delay days or early releases.

4. If a family qualifies for two types of discounts, are both applied to fees? Only the hourly care families can receive discounts. The flat rate fees already include the maximum discounts. Families can receive one discount. The discount that benefits the family the most will be the discount that is used.

5. Do families who participate in the program pay a registration fee and complete an enrollment packet? Yes, all families will need to register with an enrollment packet and pay a registration fee if they plan to use the program since the YMCA operates under Ohio Department of Job and Family Services (ODJFS) licensing guidelines.

6. When is the registration fee paid? Registration fees are charged at the time of enrollment for the program.

7. If a parent chooses 2 days per week, do they have to be the same days each week? No, but advance notice is needed for safety and to ensure a child attends when they are planned to be there and for staffing preparations.

8. Is the pricing the same for all elementary schools? Yes

9. What type of snacks are provided in the morning and afternoon? The morning program does not offer a snack, however, students are welcome to bring a nut-free snack. Afternoon snacks include two food group components and meet the Child Adult Care Food Program requirements.

10. What does morning schedule look like? The morning schedule is modified to allow a calm and easy transition to the start of the school day.

11. What happens if my child doesn't have homework? Students without homework will be offered the opportunity to participate in quiet activities such as reading a book.

12. Can students be registered now? Registration packets can be picked up at the Kleptz YMCA front desk to register for the 2019–2020 school year soon. Current participating students will be notified when packets are ready. We will also work with the school district to make them easily accessible.

13. What is the adult to child ratio? The YMCA follows the ODJFS licensing guideline of 1:18. Childcare Staff receive a minimum of 36 hours of Ohio Professional Development. State Training, CPR/First Aid, Communicable Disease, Child Abuse Recognition and ongoing training to meet the children and program needs.

14. How many students are permitted in one area? The ODJFS licensing guidelines will determine the number of students permitted in the licensed areas of the school for the YMCA program. We plan to accommodate the students at each school which is why advanced registration is needed. Limited space may occur on all day out care at the Kleptz Early Learning Center (Kleptz ELC). We will adjust accordingly.

15. What is the maximum number of students the program can take? Based on the licensed space in the program, licensing guidelines will determine the maximum number of students enrolled in the program.

16. In settings where there is an 1:18 ratio, how will all students receive homework help? Staff are available to assist with homework by grouping children together so that when a teacher helps with an answer, it can benefit multiple children at once. Also, with this style, children are able to engage in peer to peer assistance. The Y staff are not responsible for homework completion or accuracy; families are encouraged to review work at home with your student.

17. What will the YMCA do about students with inhalers or Epi-pens? Prior to enrollment, the original medicine in the original containers must be submitted to the program along with the administration of medication form AND medical care plan form to ensure that special accommodations or medical needs can be met properly, documented, and to ensure that staff can be trained as necessary and parents can meet with administrative staff as necessary. The director or administrator will meet with families to make sure the YMCA staff are trained and can administer the medication properly.

18. Is there a deadline to register for the school year? Families can register children at any time for the next school year. Children can also enroll during the school year as long as space is available in the program.

19. Will the YMCA care be offered in all Northmont Elementary school locations for Northmont students?
Yes.

20. What if we register and decide we no longer want to attend what we signed up? Families can choose to change or cancel care options at any time provide they fill out a "Request for No Care" form and submit the form to the YMCA staff with at least 10 business days prior to the requested date of change.

21. Will there be child care on Spring Break and Winter Break? The YMCA offers care during the winter and spring break weeks at the Kleptz ELC. Children enrolled in the before and after school program will have the first chance to sign up for the spots available for care during break weeks.

22. Will there be child care for Northmont teacher professional development days and district conference days when students are not in school? Yes, the YMCA will provide care at the Kleptz Early Learning Center. Children enrolled in the before and after school program will have the first chance to sign up for the spots available for care during scheduled days out of school.

23. Will there be childcare options in summer? The YMCA operates a summer day camp at the Kleptz YMCA each summer. Registration is open now, and spots are filling up.

24. Will there still be free care for Northmont Schools employees? The YMCA is working with the district to address employees receiving latchkey benefits.